

# **POLARIS!**

YOU CALL, YOUR REQUEST IS UNDERSTOOD AND PROCESSED IN LESS THAN 30 SECONDS.

90% of identified processes 60% of the intentions are processed

up to**1,800** calls per hour

100% Artificial Intelligence

100% of calls are answered

# **Conversational AI agent** created for the retail sector, administrations, companies and healthcare institutions.

### CONVERSATION AI AGENT

#### EASY AND USER FRIENDLY

POLARIS! is a simple and easy solution to deploy, fully compatible with your IVR.

#### EFFICIENT AND AGILE

POLARIS! powered by Spitch, global provider of B2B and B2C Conversational Al solutions, enables you to better serve your client by create customized dialogue flows.

**COST EFFECTIVE AND ATTRACTIVE** POLARIS! is a SaaS soluion that can be deployed in a few days.



## TALK, AND YOU ARE UNDERSTOOD

When it comes to customer relations, the first 30 seconds are crucial. Take advantage and show your best.

# A FULLY OPERATIVE CRM

#### **EXPERTS**

POLARIS! has developed expert systems for several verticals such as healthcare, retail and administrations.

#### **EFFICIENCY**

POLARIS has a library of predefined processes: appointment booking, identification, interactive dialogues by sector.

#### CUSTOMER PROXIMITY

Order POLARIS! from your local provider, who will take care of service and support.

# POLARIS! CONVERSATIONAL AI BENEFITS

Semantic Recognition, AI to better serve your customers.

This technology has several key advantages: Multi-channel: Telephone, chat, internet.

- Smooth conversational strategy up to appointment bookings.
- Positive emotional impact for your interlocutors.
- Information based the context.
- Advanced customer experience.
- Qualification of recurring requests enabling direct transfert.
- No waiting in longs queues on the phone.



## CONTACT

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